

BREVET PROFESSIONNEL BANQUE

EXPRESSION EN LANGUE ETRANGERE ANGLAIS

L'USAGE DES DICTIONNAIRES BILINGUES ET UNILINGUES
EST AUTORISE

L'USAGE DE LA CALCULATRICE N'EST PAS AUTORISE

CODE EPREUVE : xxxxxx		EXAMEN : BP	SPECIALITE : Banque
SESSION 2005	SUJET	EPREUVE : EXPRESSION EN LANGUE ETRANGERE Anglais	Calculatrice Autorisée : NON
Durée : 1h00		Coefficient : 1	N° sujet : 124 CB05 Page : 1/5

NATWEST

MOBILE PHONE TOP-UP

You can now top-up your pre-pay mobile phone at any of our 3,300 cash machines, 24 hours a day, 365 days a year.

1- The service is free

You can also top-up a family or friend's mobile. The service is available to Business and Personal account holders.

When you're running low or out of call credit, just visit any NatWest cash machine.

2- How does it work?

Topping up at a cash machine only takes around 40 seconds.

3- Is my network covered?

All major UK mobile networks are covered. So if you have an O2, Orange, T-Mobile, Vodafone, Virgin Mobile or Tesco Mobile pre-pay phone, you'll be able to top-up.

Initially, Tesco Mobile customers can only top-up their phones at Tesco Personal Finance cash machines located in Tesco stores. However, later in 2004, they will be able to use the service at NatWest cash machines.

4- How much can I top-up my mobile with ?

You can choose to top-up by £10, £15, £20, £30, £40 or £50. The amount will be debited from your bank account and credited to your mobile in minutes.

Top-up amounts are subject to your debit card daily withdrawal limit. If for any reason, the top-up amount is not credited to your phone, please contact the customer services department of your mobile network operator.

5- Can I use any card to top-up my mobile ?

Only NatWest debit cards can be used with this service.

Use our Branch Locator to find the nearest one to you.

6- Important Information

Mobile phone top-up facility is available at all NatWest, The Royal Bank of Scotland and Tesco Personal Finance cash machines.

Vocabulaire :

To run out of : manquer de

Tesco stores : chaîne de supermarchés

Adapted from NatWest
Website
2004

COMPREHENSION

I. VRAI ou FAUX. Justifiez en citant le texte. (5 points)

1. Now it's possible to buy a pre-pay mobile phone at any NatWest cash machine. V F

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2. You can top-up your mobile phone only during the opening hours of your bank V F

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3. Topping-up at a cash machine doesn't last long. V F

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4. This new service is available to most British mobile networks. V F

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5. When you top-up your pre-pay phone, your money is changed into minutes. V F

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II. REPONDEZ en français aux questions suivantes : (2 points)

1. Quelles sont les deux conditions d'accès à ce service ?

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2. Votre crédit est-il limité ? Précisez.

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COMPETENCE LINGUISTIQUE

III. METTEZ les verbes entre parenthèses à la forme qui convient. (1,5 points)

1. The mobile phone top-up service (to be) available for 3 months now.

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2. As I (to run) out of call credit, I couldn't phone you last night.

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3. In the future, every customer (to use) this new service.

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IV. ECRIVEZ en toutes lettres les données soulignées. (1,5 points)

3,300 cash machines :

£ 30 :

In 2004 :

V. POSEZ les questions correspondant aux mots soulignés. (4 points)

1. It only takes 40 seconds to top-up your pre-pay phone.

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2. In 2004, customers will be able to use this new service.

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3. NatWest customers can top-up their mobile phone at any cash machine.

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4. This service is available to NatWest account holders.

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