



**LE RÉSEAU DE CRÉATION
ET D'ACCOMPAGNEMENT PÉDAGOGIQUES**

**Ce document a été mis en ligne par le Réseau Canopé
pour la Base Nationale des Sujets d'Examens de l'enseignement professionnel.**

Ce fichier numérique ne peut être reproduit, représenté, adapté ou traduit sans autorisation.

DANS CE CADRE	Académie :	Session :
	Examen :	Série :
	Spécialité/option :	Repère de l'épreuve :
	Epreuve/sous épreuve :	
	NOM :	
	(en majuscule, suivi s'il y a lieu, du nom d'épouse)	
NE RIEN ÉCRIRE	Prénoms :	N° du candidat <input type="text"/>
	Né(e) le :	(le numéro est celui qui figure sur la convocation ou liste d'appel)
	Appréciation du correcteur	
	Note : <input type="text"/>	

Il est interdit aux candidats de signer leur composition ou d'y mettre un signe quelconque pouvant indiquer sa provenance.

Brevet Professionnel BANQUE

Epreuve : E.6 - U60 – Langue vivante étrangère

ANGLAIS

Durée : 1h00

Coefficient : 1

Session 2017

Le sujet se compose de 5 pages, numérotées de 1/5 à 5/5. Dès que le sujet vous est remis, assurez-vous qu'il est complet.

L'usage de la calculatrice n'est pas autorisé.

L'usage des dictionnaires bilingues et unilingues est autorisé.

Vous écrirez directement vos réponses aux emplacements prévus. Vous devez rendre la totalité du document à la fin de l'épreuve, sans détacher les pages.

BP Banque	Code :17BB02	Session 2017	SUJET
EPREUVE : U60 – Langue Vivante Etrangère : Anglais	Durée : 1h00	Coefficient : 1	Page 1/5

NE RIEN ÉCRIRE DANS CE CADRE

LISEZ ATTENTIVEMENT TOUT LE DOCUMENT

DUPED BY THE FRIENDLY CALLER WITH EVIL INTENT

Nobody is safe from fraud. That is the view of top online security experts doing battle in the new era of internet crime.

Olivia Evans was targeted by fraudsters and says the caller was so convincing she is now nervous about answering her phone.

5 Olivia, 31, who works in public relations in London, took a call on her mobile on a Sunday afternoon. She thought it was from Lloyds Bank as the number showing on her phone was in her list of contacts.

10 Olivia spoke with a 'friendly, **knowledgeable** man' who said he believed her card had been used fraudulently for contactless payments in Waitrose and Starbucks with losses amounting to about £30. She had only recently lost, cancelled and replaced a debit card too, making the lie sound even more convincing.

The caller transferred her to the 'fraud department', where she was asked for details including her PIN.

15 Olivia says: 'I was only half thinking at the time as it was a Sunday and I was relaxed, spending time with a friend. The moment I gave my PIN I realised what I had done and flew into a panic. I didn't think it was **untoward** at first because I thought the questions were from a trusted source.'

20 She immediately requested the name of the caller – who even gave her a reference code for the call – then hung up and dialled the number of her bank. It confirmed there was no employee by the name she had noted and it had no record of the call to her phone.

Within minutes she had blocked her account and cancelled her debit card. No money was stolen. 'I worry that a person more vulnerable than myself might not be able to distinguish the good from the bad or be able to act quickly enough to avert a fraud being committed against them.'

25 Stuart Poole-Robb, who is now chief executive of internet security company KCS Group says: 'The truth is that cyber criminals are way ahead of the banks in terms of technical sophistication. Banks in the UK have been slow to adopt best practice, with some **relying on** software already 15 years out of date.'

[Laura Shannon, Financial Mail on Sunday](#)

30 **Adapted from** <http://www.thisismoney.co.uk/money/saving/article-3298061/I-duped-friendly-caller-evil-intent-Eight-scam-calls-SECOND-hackers-run-riot.html>

Published: 1st Nov 2015

VOCABULAIRE

knowledgeable: expert

untoward : fâcheux

to rely on : dépendre de

NE RIEN ÉCRIRE DANS CE CADRE

COMPRÉHENSION

1. Cochez la bonne réponse afin d'identifier le document.

(1point)

a) This document is an extract from :

an American newspaper

a British website

a French magazine

b) It tells about a fraud from :

Olivia's friend

A fake employee

Her bank employee

2. Dites si les affirmations suivantes sont vraies ou fausses. Cochez la case correspondante et justifiez toutes vos réponses en citant le passage du texte approprié.

(4 points)

a) The phone number that the caller used was the same as her bank's. VRAI FAUX

.....
.....

b) Olivia refused to give her PIN number to the person on the phone. VRAI FAUX

.....
.....

c) It took Olivia a long time to react. VRAI FAUX

.....
.....

d) In the UK, banks use a security system that is not efficient. VRAI FAUX

.....
.....

NE RIEN ÉCRIRE DANS CE CADRE

3. Répondez en français aux questions suivantes: (2 points)

a) Pourquoi l'arnaque téléphonique était-elle crédible ?

.....
.....

b) Comment Olivia a-t-elle eu la confirmation que c'était une arnaque ?

.....
.....

COMPÉTENCES LINGUISTIQUES

1. Posez les questions correspondant aux informations soulignées. (3 points)

a).....

Olivia took the call on a Sunday afternoon.

b).....

Cyber criminals are way ahead of banks.

c)

Olivia works in London as a consultant.

2. Transformez ces phrases à la forme passive. (2 points)

a) The caller transferred Olivia to the « Fraud department »

.....

b) The man gives her a reference code.

.....

3. Mettez le verbe entre parenthèses à la forme qui convient. (2 points)

a) On that day, Olivia **(spend)** time with a friend when she **(hear)** the phone.

b) British banks **(use)** the same software for 15 years, but they **(adopt)** a new one soon.

